

AfroCentric Investment Corporation

Interim Results for the period ending 31 December 2019





2020 Interim Review

Group CEO: Ahmed Banderker

STATE OF THE MEDICAL SCHEMES INDUSTRY



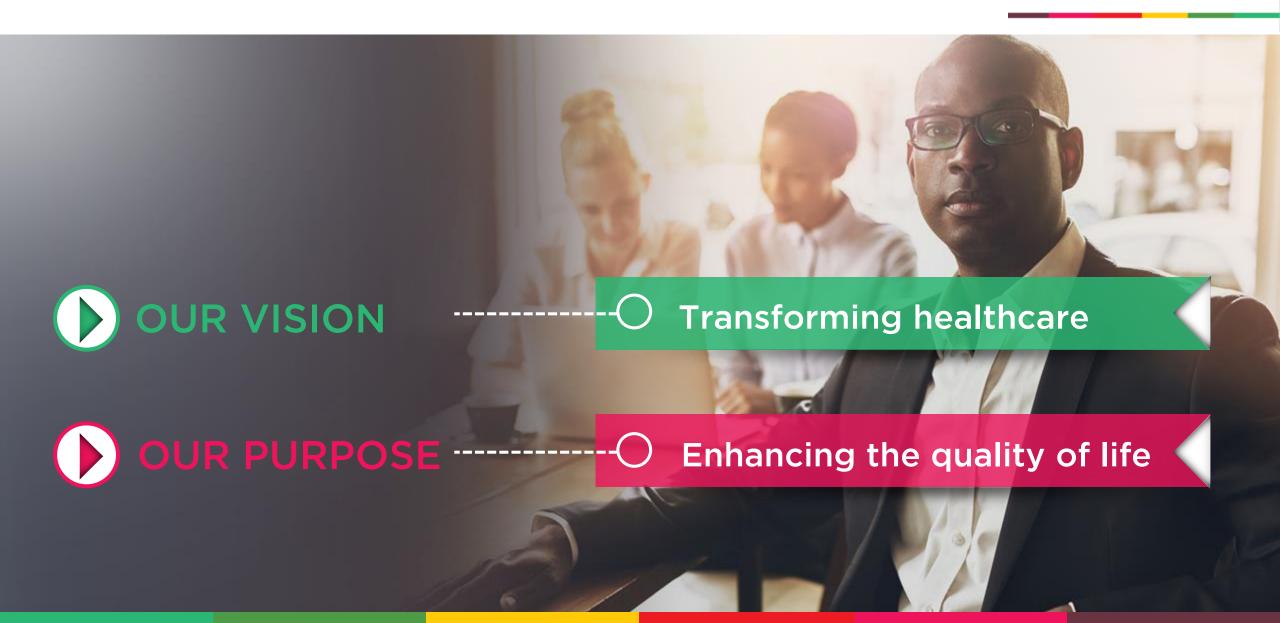
2020 premium increases

Scheme		Average
OPEN SCHEMES		CHEMES
Bonitas		9.9%
Bestmed		8.4%
Discovery		9.5%
Fedhealth		10.9%
MediHelp		11.9%
MedShield		9.4%
Momentum		8.2%
Sizwe		10.6%
Hosmed		7.9%
Keyhealth		8.5%
CLOSED SC	CLOSED SCHEMES (LOCAL GOV)	
LA Health		7.5%
Umvuso		10.4%

- Premium increases > CPI
- Buy-down trend to continue
- Low Cost Benefit Options
- Limited overall membership growth
- ---O 14m taxpayers vs. 8.9m medical aid lives
- NHI uncertainty remains
- O COVID-19

OUR VISION AND PURPOSE





GROUP STRUCTURE





Medical Aid Administration, Risk Management and Technology

- 3.7m lives
- 39% market share
- **B**onitas positive growth
- Scheme mergers and acquisitions

Pharma Cluster

- Largest SA courier pharmacy
- Full value chain acquired
- Highly impactful on overall healthcare spend

Corporate Solutions

- Primary Care & Occupational Health Clinics
- Reduces healthcare costs
- Medical scheme integration
- NHI potential

OUR STRATEGY AND APPROACH



Transitioning to Phase 2

Phase 1 Phase 2



Acquisition of building blocks

- Operational Excellence
- Unlocking Synergies for growth
- Disruptive Models
- Creating value and delivering the returns
- Investing in our People







3 YEAR STRATEGIC PLAN



Be the BEST at what we do...

- Administration Platform (Cost and performance)
- People skills and culture Leadership Excellence & Culture Transformation
- Aggressively target Schemes with new models
- Explore new structures for small Schemes
- Exploring disruptive models
- Digital Initiatives UX and Self Service
- Optimise Business Processes

STRATEGIC INITIATIVES









HOSPITAL BENEFIT MANAGEMENT PROJECT

1st phase - July 2020



OPERATIONAL EFFICIENCIES Reduced call time



STAFF TO MEMBER RATIO Improvements



MODEL **Enhancement focus** areas

IT OPERATING



AUTOMATION

PHARMACY

Proof of Concepts



BUSINESS REVIEW Performance based



TEAM RESTRUCTURE **Medscheme COO**

role still vacant



Employees want choice



Customer journey maps



CULTURE ACT First

RECENT ACHIEVEMENTS



Approach already yielding positive results...



NEW BUSINESS

Acquisition of DENIS - Dental Management. Subject to Competition Commission approval Winning MEDiPOS contracts - Administration and Managed Care Scriptpharm - Bonitas contract for chronic, acute and oncology medicine Primary Care and Occupational Health - Numerous tenders won to date



CLIENTS RETAINED

PHA retained 2 Hosmed contracts – Hospital and Disease Risk Management Pharmacy Direct retained Medshield - HIV contract



AWARDS

FICO Decisions Award ceremony - Decision Management Innovation PMR Award - Aid for AIDS

A TRACK RECORD OF GROWTH





21.1% Compound Annual Growth over 10 years

COVID 19 - OFFER OF ASSISTANCE



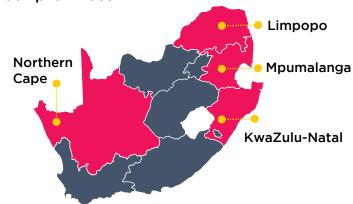
AfroCentric has offered its services to the National Minister of Health

BASIS FOR ASSISTANCE

ACT's Pharmacy Direct has been a holder of contracts for the Centralised Chronic Medicine Dispensing and Distribution (CCMDD) programme of the National Department of Health Since inception in 2014

Current CCMDD contract

Pharmacy Direct delivers chronic medication to district health facilities in four provinces:



Previous CCMDD contract (2014 - 2018)

Pharmacy Direct until recently delivered chronic medication to district health facilities in four provinces:





Pharmacy Direct is currently delivering 1 million parcels per month between private and public contracts

COVID 19 - OFFER OF ASSISTANCE



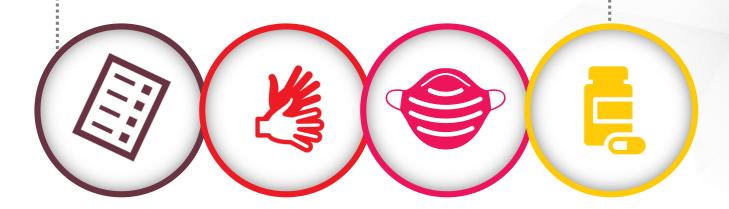
AfroCentric has offered its services to the National Minister of Health

Containing this airborne virus requires:

- ···O Awareness
- Masks covering nose and mouth (where necessary)

ACT offered distribution to all CCMDD patients or bulk delivery to facilities of:

- ••O Information flyers / booklets
- --- O Hand sanitisers
- --- Masks
- Activo acquired immune boosters







Interim Financial Review

Group CFO: Hannes Boonzaaier

GROUP FINANCIAL STRUCTURE



Medical Aid Administration, Risk Management and Technology

- Medscheme SA
- AfroCentric Technologies
- Marketing
- Group head office

Revenue - R'm

2018	R 1 828	8%
2019	R 1 950	0/0

Operating Costs - R'm

2018	R 1 564	7 %
2019	R 1 672	1 /0

Operating Profit* - R'm

2018	R 264	E 0/
2019	R 277	5%

Efficiency projects starting to yield results
Diversification within the membership base

Pharma Cluster

- Pharmacy Direct
- Activo
- Scriptpharm
- MMed

Revenue - R'm

2018	R 700	1120/
2019	R 1 483	112%

Operating Costs - R'm

2018	R 666	10.60/
2019	R 1 368	106%

Operating Profit* - R'm

2018	R	34	2770/
2019	R	115	<i>233</i> %

PD	R25m
Activo	R43m
Scriptpharm	R 13m



Corporate Solutions

- AfroCentric Integrated Corporate Solutions
- Wellness Odyssey
- EssentialMed

Revenue - R'm

2018	R 23	1070/
2019	R 52	<i>127</i> %

Operating Costs - R'm

2018	R 26	<i>76</i> %
2019	R 46	70%

Operating Profit* - R'm

2018	R (3.6)	2400/
2019	R 5.3	249%

Anticipating first significant primary care client

^{*} Operating profit excluding IFRS 16 lease reversals per segmental analysis.

THREE YEAR VIEW OF PROFIT BEFORE TAX



	2019 R'm	2018 R'm	2017 R'm
Operating Profit*	398.0 <i>35.0</i> %	294.8 <i>3.9</i> %	283.6
Net Finance Income / (Cost)	(9.4) <i>n/a</i>	20.1 <i>3.3</i> %	20.8
Depreciation / Amortisation	(106.4) <i>29.7%</i>	(82.0) <i>21.8%</i>	(67.3)
IFRS 16 (Leases) Net effect	(10.0)	(4.5)	-
Other	(3.5) <i>(n/a)</i>	11.2 <i>2.6%</i>	11.5
Profit before tax	268.7 12.2%	239.6 (3.6)%	248.6

^{*2018} and 2019 operating profit stated after actual lease costs to be in line with 2017 standard pre IFRS 16.

NEW VENTURES



Operating Profit	2019 R'm	2018 R'm	2017 R'm
EssentialMed (Health Insurance)	2.0	(2.5)	-
Mmed (Surgicals / Consumables)	(2.7)	(2.9)	-
Eswatini (Administration)	(4.4)	(3.4)	(6.7)
Scriptpharm (Pharma Managed Care)	9.5	3.5	-
TOTAL	4.4	(11.8)	(6.7)

STATEMENT OF FINANCIAL POSITION



Most notable changes

			Ĭ
	31 Dec 2019 R'm	31 Dec 2018 R'm	Notes
Land and Buildings	263.3	119.0	Medscheme purchase of office block - R77m
Intangible Assets	1 265.2	937.3	Activo acquisition - R278m
Cash	205.9	275.5	Cash utilised to reduce borrowings
Net Borrowings	452.5	-	R98 million capital reduction in less than 9 months (max drawing R550 million)
Inventory	331.4	100.6	Activo acquisition brought R162m into group; MMed inventory levels at R90m
Trade Payables	(534.0)	(306.5)	Activo and MMed supplier accounts
Trade Receivables	559.5	445.2	Activo R83m
Net Working Capital	356.5	239.2	Addition of Activo and growth in Pharmaceutical cluster

3 YEAR EARNINGS TRACKING



	•	•	
	2019	2018	2017
Weighted average number of shares ('000)	574 241 <i>3.6</i> %	554 377 0%	554 377
Base Earnings (R'000)	134.8 <i>11.4%</i>	120.9 <i>0.8%</i>	119.9
Headline Earnings (R'000)	134.8 <i>8.7%</i>	123.9 <i>3.2</i> %	120.1
Earnings per share (cents)	23.48 <i>7.6%</i>	21.83 <i>1.0%</i>	21.62
Headline Earnings per share (cents)	23.47 <i>5.0%</i>	22.35 <i>3.1</i> %	21.67
Net Asset Value per share (cents)	523 <i>7.4</i> %	487 <i>6.8%</i>	456

MOST DIVERSIFIED HEALTHCARE GROUP



CORPORATE SOLUTIONS

- EssentialMed
 Health Insurance CMS Circular 80
- Wellness
 - 2018 R 4.0m
 - 2019 R 5.2 m
- Other
 - Home Based Nursing
 - Occupational Health offering
 - Anticipating first significant contract

MEDICAL AID ADMINISTRATION, RISK MANAGEMENT AND TECHNOLOGY

Medscheme client base

- Bonitas members 🁚 8 000
- Fedhealth members 7 000
- Closed schemes | 19 000
- GEMS members 👚 21 000

*MEDiPOS joining 1 April 2020
(approximately 12 000 members)

PHARMA CLUSTER

Pharmacy Direct

2018	R 40.5m	
2019	R 65.1m	

*New NDoH contract stabilization during 2019

Scriptpharm contracts

2018 - Nedgroup R 40m 2019 - Add POLMED R 500m 2020 - Add Bonitas R 780m

Activo (full year per circular)

2019 R 95m 2020 R 131m

- MMed integration with scheme procurement??
- *Dental offering via DENIS acquisition awaiting Competition Commission approval





Thank You

Interim Results for the period ending 31 December 2019