









Achievements
Who we are and what we do
Focus areas
Building blocks
NHI and where we want to be





ACHIEVEMENTS



ACQUISITIONS



Activo - 100% owned, (acquired 74%) Completing the pharmaceutical value chain



PHA - 82.8% (acquired 82.8%) Key client Topmed (17 000 lives) Merger with Fedhealth



Sanlam Health – 100% owned (acquired 100%)
Basis of new AfroCentric Integrated Corporate Solution



Associated Fund Administrators (Botswana)

49% owned(acquired additional 25%)

ACHIEVEMENTS

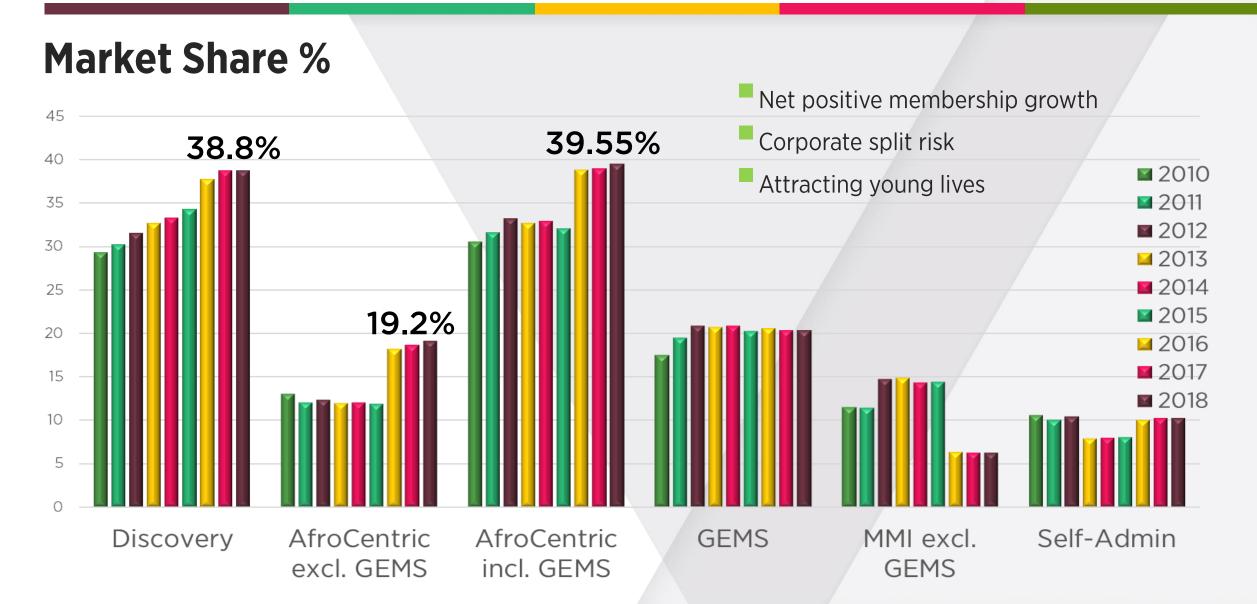


REBRANDING IN PROGRESS



ACHIEVEMENTS: MEDSCHEME





ACHIEVEMENTS: MEDSCHEME



Savings achieved

Healthcare savings

R2.3 billion* saved for the year, including



Hospital costs and tariffs - R1.4 billion



Pharmacy costs (incl. dispensing fees) – R449.8 million

*An additional 3.6% contribution increase averted

Fraud Waste and Abuse - 3-year savings



Quantified – R853 million Claims reduction - R1.3 billion Recovered - R317 million

Contracts won

- Medshield hospital, disease and fraud management
- Hosmed medicine management

ACHIEVEMENTS: PHARMA



ACTIVO



Wholly owned - 1 March 2019



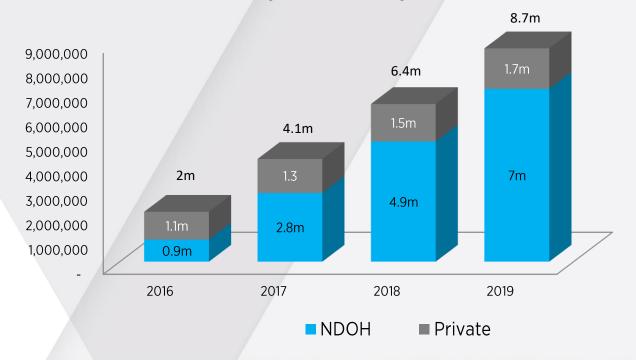
Strong organic growth

- Revenue +18.6% YoY
- Net Profit before Tax +20.5% YoY
- Organic growth launch of 9 new products

PHARMACY DIRECT

- Commenced dispensing oncology medication
- Strong growth private and public sectors

Number of Prescriptions Dispensed



ACHIEVEMENTS: OTHER



Developed partnership with Sanlam Occupational health capability

Benefits for corporates

- Reduced absenteeism
- Increased productivity
- Lower cost of healthcare for employer
- Improved EVP
- Onsite Clinics

4 New Clients



Surgical and medical product distribution

- Growing number of hospital contracts
- Specialised procurement for Polmed



Medicine capitation solutions

Now established contracts – 550 000 lives



Back and neck rehabilitation

- Up to 6 900 treatment sessions per month
- 4 000 Operations averted (R550m saving)

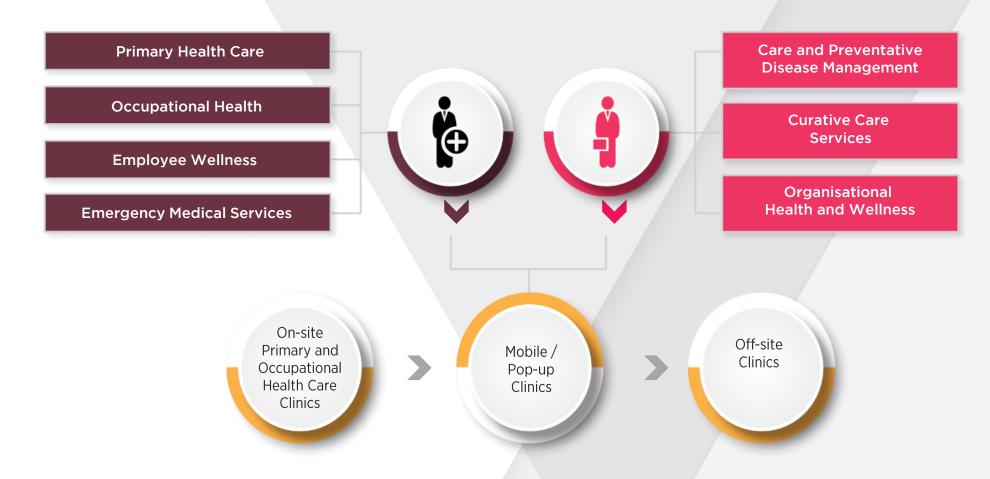


Software, transaction switching

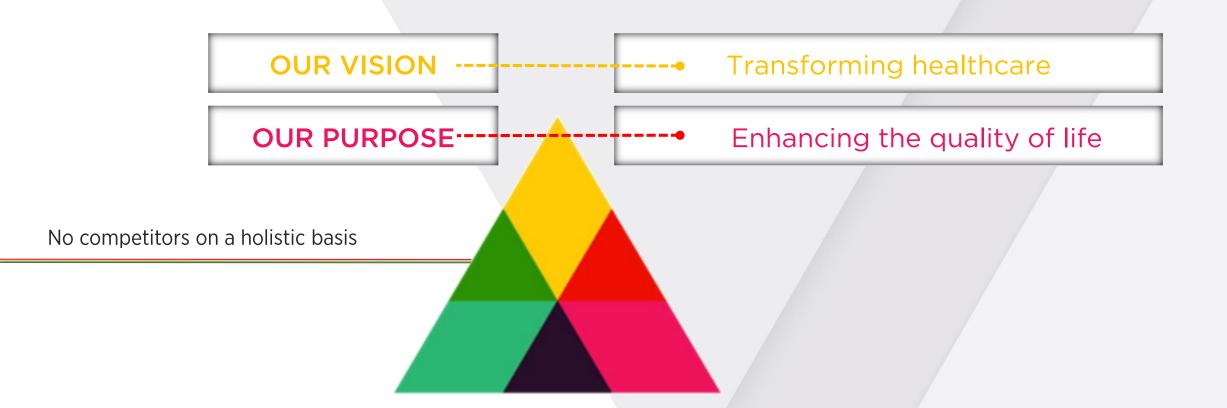
- Transaction switching 1.7 million unique consultations,
 - R176 million in value, 741 115 patients annually
- Telemedicine and e-scripting software
- Primary care clinic software in 500 pharmacies,
 100 independent nurse-run clinics.

ACHIEVEMENTS: OTHER

Part of the INTEGRATED CORPORATE SOLUTIONS offering Primary and Occupational Health Services to corporations and schemes.



Most focused and diversified group in healthcare





FOCUS AREAS



CULTURE & LEADERSHIP



Transformative Thinking



Compete differently in market

BE THE BEST



Operational excellence



Bringing down the cost of healthcare

FOCUS AREAS



DIGITAL & IT



Medscheme with Helios



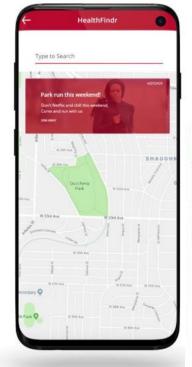
Drivers ensuring value

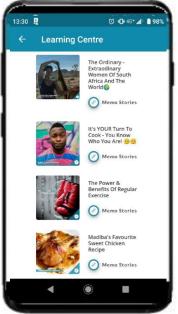
- Reduce the cost of healthcare
- Simplify the platform
- Enhance member experience
- Improve operational efficiencies



Digital priorities

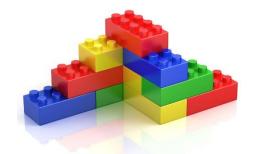
- Customer journeys and process automation
- White label mobile app
- Member, broker and corporate portals
- Bl and analytics





WE ARE GROWING





Acquisition of building blocks

Phase 1

Operational Excellence
Unlocking Synergies for growth
Disruptive Model

Phase 2

TRANSFORMING HEALTHCARE

SCRIPTPHARM: EXAMPLE



NETWORK OF RETAIL PHARMACIES

Region	Pharmacies
Eastern Cape	150
Free State	103
Gauteng	609
KwaZulu-Natal	299
Limpopo	61
Mpumalanga	107
North West	108
Northern Cape	37
Western Cape	316
TOTAL	1 790















Large Independent Groups

Over 800 Community Pharmacies Generic focused formulary (Incl. Activo products) Pharmacy Compliance Supply Chain Management

Savings

R49m Acute medication

R15m Chronic medication

R64m TOTAL

Profit

R14m AfroCentric profit





AFROCENTRIC SUPPORTS

Affordable, accessible and sustainable healthcare for all A health system that achieves universal coverage Parliamentary public consultation process for input Transformation of the health sector

AFROCENTRIC RECOMMENDS

A calm, cogent, phased introduction of NHI Clarification of benefits package, implementation details and funding for planning purposes An inclusive process tapping into skills and expertise

Private healthcare will continue to play a significant role for many years to come

Minister and DDG have confirmed the existence of medical aids

Opportunity in PPP

Low Cost Solutions

REPUBLIC OF SOUTH AFRICA

NATIONAL HEALTH INSURANCE BILL

(As introduced in the National Assembly (proposed section 76); explanatory summary of Bill and prior notice of its introduction published in Government Gazette No. 42598 of 26 July 2019) (The English text is the official text of the Bill)

(MINISTER OF HEALTH)

[B 11-2019]

ISBN 978-1-4850-0609-1



Hannes Boonzaaier GROUP CFO

Annual Results Presentation

Summarised Statement of Comprehensive



Income	2018	2019	
	R'million	R'million	Change %
Healthcare Services			
Revenue Operating Costs	2 910 (2 355)	3 528 (2 710)	12% 15%
Operating Profit	555	548	(1.2%)
Healthcare Retail			
Revenue Total Costs	1 302 (1 234)	2 038 (1 908)	57% 55%
Operating Profit	68	130	91%
Group Operating Profit	623	678	9%
Net gains (and impairments)	-14	10	
Net Investment Income	53	17	(68%)
Associates / Share Expenses	17	13	
Depreciation / Amortisation	(141)	(167)	(18%)
IFRS 16		(21)	
Profit before Tax	538	528	(2%)



How do the numbers support the strategy?

Revenue diversification

Client Concentration

New start-up turnaround cycle

What's happening in the core business?

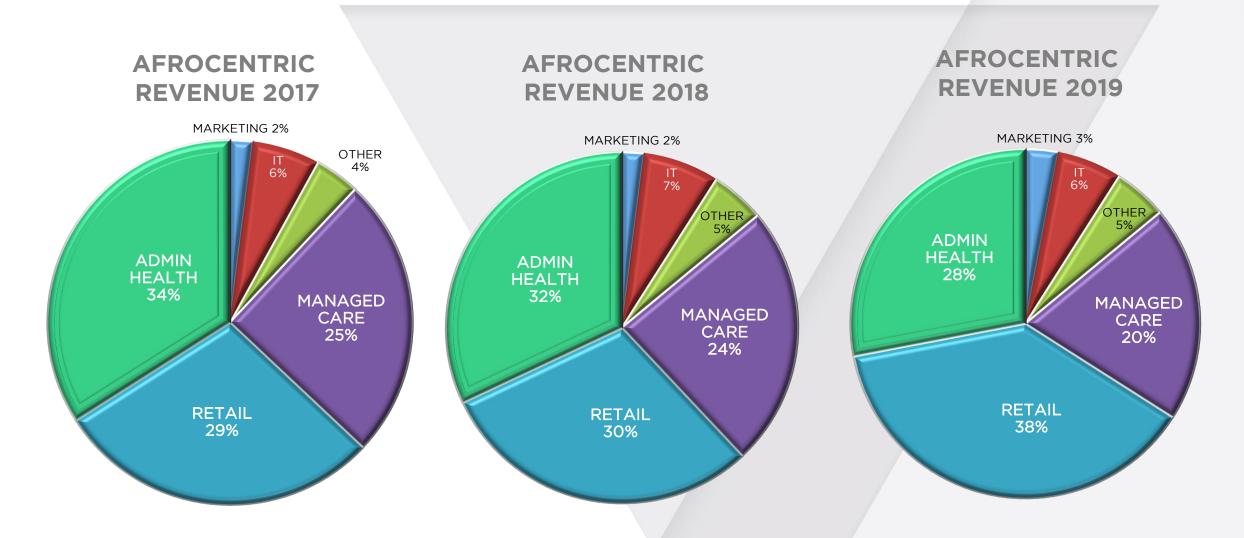
Impact of diversification

Transitioning into the next phase

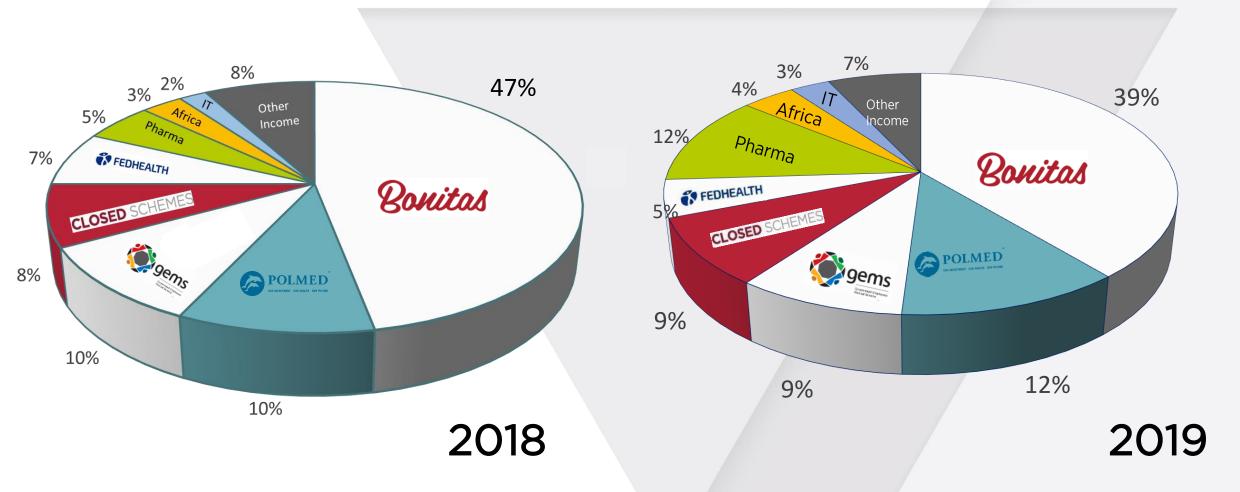


Revenue Diversification





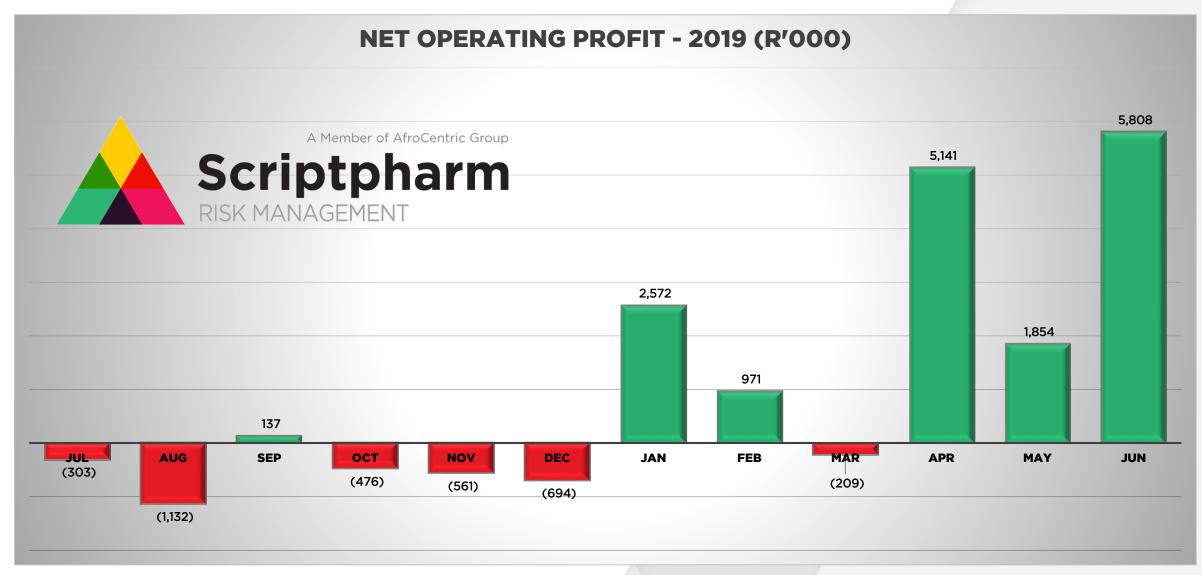
Client Concentration





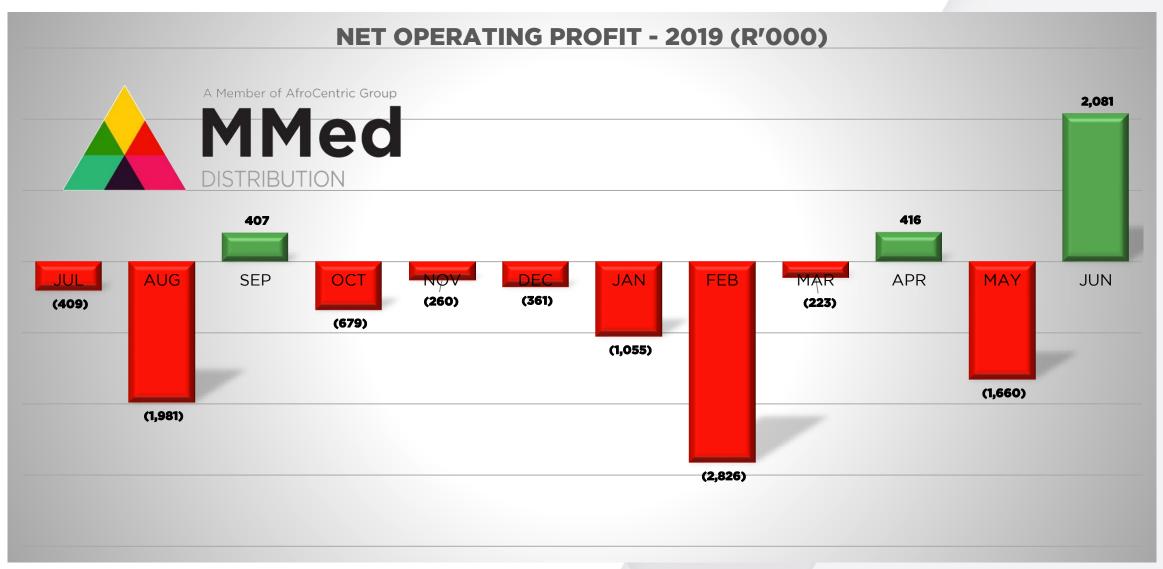
New Startup Turnaround Cycles





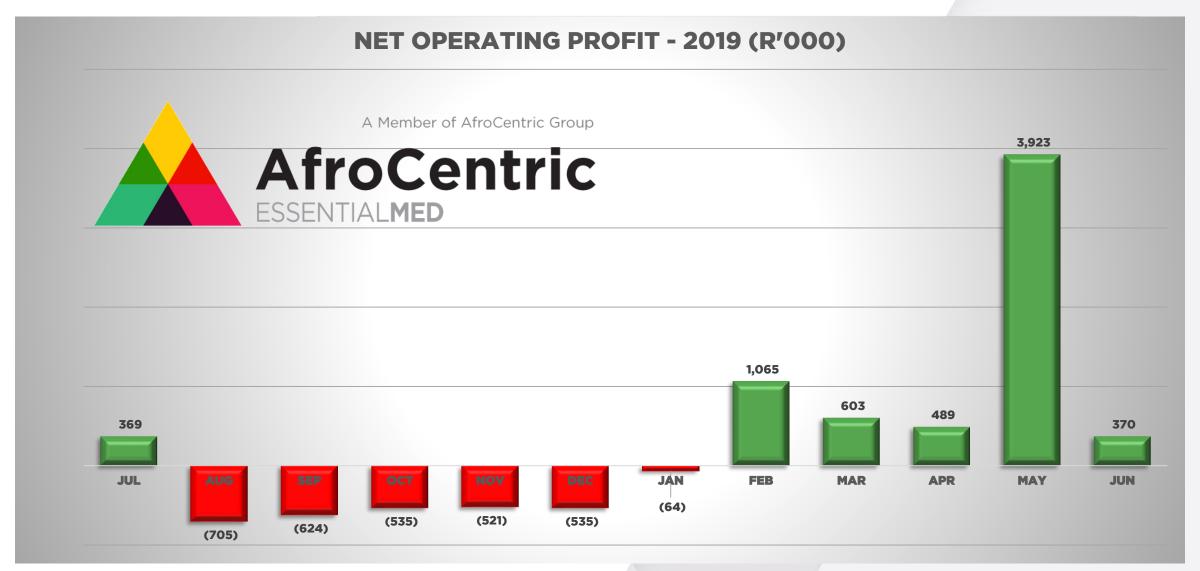
New Startup Turnaround Cycles





New Startup Turnaround Cycles





Pharma Cluster



Ph	A member of AfroCentric group A member of AfroCentric group	2017	2018	2019
	⊘ Direct	R'million	R'million	R'million
	July – December	A 27.8	40.4	B 34.3
	January – June	40.3	B 33.9	48.4
	Final Operating Profit	68.1	74.3	82.8
	Growth per annum		9.1%	11%
	Growth mid-year	45%	(16%)	41%

A	Additional 3 provinces take
	on from previous provider

B New DOH contract with KZN volumes

	2017	2018	2019
SCRIPTS DISPENSED	'000	,000	,000
Private (Average/Month)	116	128	138
DOH (Average/Month)	233	408	587
Total Average Scripts	349	536	745
Growth per annum		54%	35%

When you're growing, you're spending!

What's happening in the core business?



2018	2019
Membership	Membership

SCHEMES			Movement	
Bonitas	331 663	336 063	4 400	
Fedhealth	72 040	69 193	(2 847)	X
Polmed	178 552	178 423	(129)	X
Corporate Schemes	102 939	102 255	(684)	X
Hosmed	23 092	21 446	(1646)	X
GEMS	693 467	710 211	16 744	
Medshield	81 339	79 529	(1 810)	X
Samwumed	33 684	33 405	(279)	X
Total Membership	1 516 776	1 530 525	13 749	



Healthcare Revenue South Africa

2018 2019

	R'million	R'million	Change %
Medscheme SA	2 262.6	2 384.0	5%
- Current Business - New Business	2 262.6 -	2 363.0 21.0	4%
Aid for Aids Management	81.6	87.9	8%
AfroCentric Distribution Services	83.0	87.4	5%
Private Health Administrators	-	59.0	•
Wellness Odyssey	30.5	34.1	12%
Essential Group	13.1	42.9	227%
Other	317.5	307.1	-3%
TOTAL REVENUE	2 788.4	3 002.3	7.7%

Administration business must extract efficiencies through new systems, processes and digital enhancements.



What is the impact of diversification?

	2017	2018	2019	Change 2017→ 2019
WORKING CAPITAL	R'million	R'million	R'million	R'million
Cash	769.3	430.2	265.3	(504.0)
Receivables	269.8	314.7	400.3	130.5
Prepayments	63.9	39.5	131.1	67.2
Current Tax	25.2	7.0	5.1	(20.1)
Inventory	73.4	83.5	283.7	210.3
Payables	(359.6)	(342.6)	(504.5)	(144.9)
TOTAL	842.0	532.5	581.1	(260.9)



Total

R'million

Other

R'million

Pharmacy Activo MMed R'million Curasana R'million 2018 Pharmacy Activo R'million R'million Curasana R'million

2018	74.3		6.3	3.0	83.5
2019	98.4	139.1	46.2		283.7
Movement	24.1	139.1	40.0	(3.0)	200.2
% Change	32%	n/a	639%	-100%	240%
Inventory Days	28.8	110.0	48.2		



		Most significant contributors					
Receiva	ables	Medscheme SA R'million	AfroCentric Technologies R'million	Pharmacy Direct / Curasana R'million	Activo R'million	MMed R'million	Total R'million
	2018	132	89	98	-	8	315
	2019	158	77	105	72	39	400
	Movement	26	(11)	7	72	30	86
	% Change	20%	-13%	7%	n/a	362%	27%
	Receivable	17.1	28.7	16.2	42.2	32.1	



_		Most significant contributors						
Payables		Medscheme SA R'million	Pharmacy Direct / Curasana R'million	Activo R'million	Scriptpharm R'million	MMed R'million	Total R'million	
	2018	190	135	-	9	11	343	
	2019	187	138	96	44	21	505	
	Movement	(3)	3.4	95.9	35.1	10.6	161.9	
	% Change	-2%	3%	n/a	405%	96%	47%	
	Payable Days	11.0	38.1	56.5	26.8	26.5		



Most significant contributors =

CASH	AHL Treasury R'million	Medscheme South Africa R'million	AfroCentric Technologies R'million	Pharmacy Direct / Curasana R'million	Activo R'million	Scriptpharm R'million	MMed R'million	Total R'million
2018	387.9	24.6	4.4	3.3	-	7.1	2.8	430.2
Cash	387.9	24.6	4.4	3.3	-	7.1	2.8	430.2
2019	142.1	21.7	2.7	48.6	49.6	54.4	(53.8)	265.3
Cash	155.7	21.7	2.7	28.4	32.1	13.4	11.3	265.3
On Loan AHL	(13.6)	-	-	20.2	17.6	41.0	(65.1)	-
Movement	(245.8)	(2.9)	(1.7)	45.2	49.6	47.3	(56.6)	(164.9)
% Change	-63%	-12%	-39%	1351%	n/a	670%	-2012%	-38%



INTEREST EARNED & PAID

2018 2019

	R'million	R'million	Difference	Credit Facilities	
Interest Income	55.1	37.5	(17.6)	Drawings	R550m
Interest Expense	(1.9)	(20.6)	(18.7)	Repaid	R59m
Net Interest	53.2	16.9	(36.3)	Balance at 30 Jun 19	R491m

Cash on Hand R265m





Intangible Assets

Assets	Carrying Value 2018 R'million	Carrying Value 2019 R'million	Amortisation Value 2018 R'million	Amortisation Value 2019 R'million
Goodwill	883	1 354	-	-
Goodwill - AfroCentric Health	410	470	-	-
Goodwill – Retail Cluster	474	884		
Intangible Assets	856	1 202	90	111
TOTAL	1 739	2 556	90	111

Refer Note 1 of 30 Jun 2019 long form announcement



Group Performance - Investor Dashboard

Health Administration and Managed Care

Providing complimentary supply side services and products

		*				
AfroCentric GROUP	2015	2016	2017	2018	2019	5 Year CAGR#
Total Revenue	2 098	3 148	3 785	4 213	5 297	26%
Operating Profit (R'million)	372	376	564	613	677	16%
Operating Profit Margin (%)	18%	12%	15%	15%	13%	
Non-Controlling Interest (R'million)	25	53	102	128	115	48%
Normalised Headline Earnings (R'million)	180	177	244	264	275	11%
Comprehensive Headline Earnings (R'million)	205	230	346	382	390	18%
Normalised HEPS (cents)	38.26	30.84	44.03	47.63	49.13	17% (2016-2018)
Membership (lives managed)	3 098	3 589	3 634	3 674	3 714	4.6%
Scripts dispensed		2 033	4 187	6 428	8 697	X 4
Dividends (cents)	20	24	28	32	34	14%
Share price – 30 June (Rand)	5.15	5.25	6.20	5.70	4.95	
Dividend Yield (%)	3.9%	4.6%	4.5%	5.6%	6.9%	
ROE (%)	15.4%	12.7%	13.7%	14.6%	13.3%	•

^{*}Sanlam subscription December 2015

#Compound Annual Growth Rate over period

Conclusion: Transitioning to the next phase...



Most diversified healthcare company in South Africa



Medical Schemes in Group are significant in South African landscape and will make an impact with complementary services/products



Complementary services/products can grow exponentially with volumes/clients in the group



Financial – cash generative, low gearing, consistency of earnings



Share price currently trading below NAV (R2.8bn NAV vs R2.0bn market cap) Price earnings ratio: 7



Acquisition synergies and returns \rightarrow enhanced growth in pharma/retail cluster

We've only just begun!



